

Defence Research & Development Organization (DRDO)

Ministry of Defence, Government of India

Help
Guide For
Vendor Registration Process

Version 1.0



Revision History:

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1 Preface

DRDO was formed in 1958 from the amalgamation of the then already functioning Technical Development Establishment (TDEs) of the Indian Army and the Directorate of Technical Development& Production (DTDP) with the Defence Science Organisation (DSO). DRDO was then a small organization with 10 establishments or laboratories. Over the years, it has grown multi- directionally in terms of the variety of subject disciplines, number of laboratories, achievements and stature.

Today, DRDO is a network of more than 50 laboratories which are deeply engaged in developing Defence technologies covering various disciplines, like aeronautics, armaments, electronics, combat vehicles, engineering systems, instrumentation, missiles, advanced computing and simulation, special materials, naval systems, life sciences, training, information systems and agriculture. Presently, the Organisation is backed by over 5000 scientists and about 25,000 other scientific, technical and supporting personnel. Several major projects for the development of missiles, armaments, light combat aircrafts, radars, electronic warfare systems etc. are on hand and significant achievements have already been made in several such technologies.



2 Intended Audience

This User Help Guide is exclusively developed for the use of Vendors. This Help Guide explain the process of Vendor Registration on DRDO site.

3 Registration Process

Register on DRDO Site

Login

Vendor

Dashboard New

Registration

Administrative

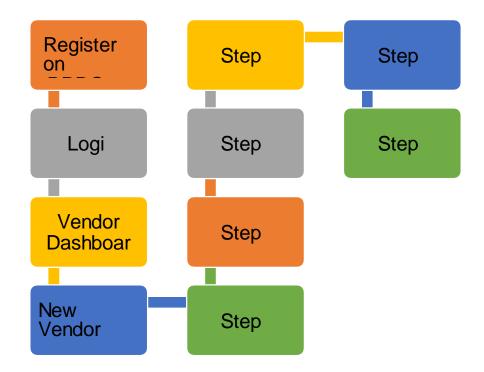
information Step 2

Step 3

Step 4

Step 5

Step 6



4 Registration

Create your new account on DRDO site.

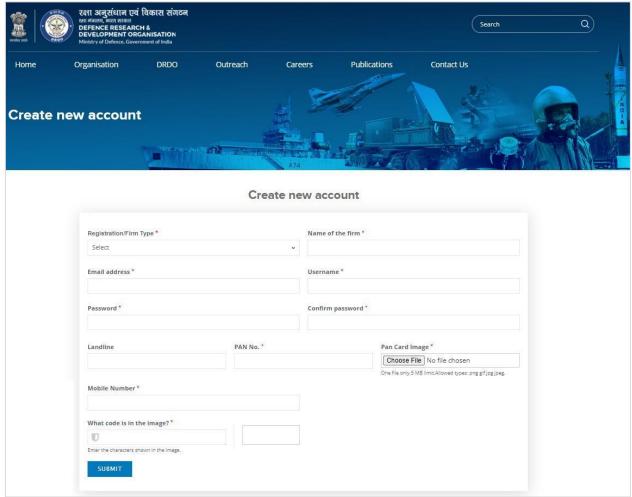


Figure 4-1

Enter following details:

- Registration/Firm Type: Select registration / firm type from dropdown list
- Name of the firm: Enter name of the firm
- Email address: Enter email address
- Username: Enter username
- Password: Enter password
- Confirm password: re-enter password to confirm password
- Landline: Enter landline number
- PAN No.: Enter PAN number

- Pan Card Image: Click Choose File to select PAN card image Note: One file only.5 MB limit. Allowed types: png gif jpg jpeg.
 - Mobile Number: Enter mobile number
 - Image CAPTCHA: Enter CAPTCHA code as displayed



5 Login

After registration, logon to DRDO portal using username and password.

After login you can apply for new vendor registration by filling the vendor registration form.

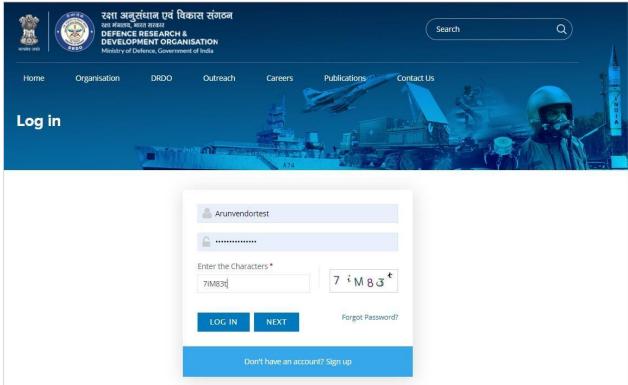


Figure 5-1

Enter following details:

- Username: Enter username, as entered in new registration form
- Password: Enter password
- Code: Enter code as displayed
- Click to logon to the DRDO portal. On successful login you will be directed to your <u>Dashboard</u>.

5.1 Forgot Password

Click Forgot Password? link in case of forgotten password. Reset password link will be forwarded to your registered email address.

6 Dashboard

You dashboard displays your basic information like name of the firm, registration /firm type, mobile number and landline number.

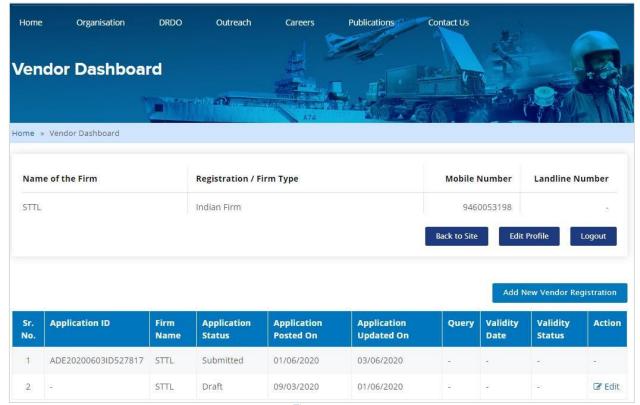


Figure 6-1

- Click to Site to get back to DRDO Home page
 Click to edit profile
 Click Logout to logout
- Below the applications that you have applied for will be displayed with following column headings:

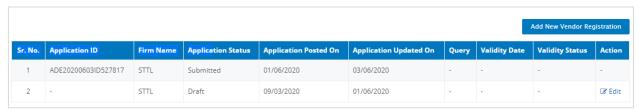


Figure 6-2



- Sr. No.
- Application ID
- Firm Name
- Application Status
- Application Posted On
- Application Updated On
- Query Validity Date
- Validity Status
- Action
 - o Click Edit to edit the record

Add New Vendor Registration

Click to add new vendor registration

6.1 Edit Profile

Arunvendortest	
View Edit	
Home » Arunvendortest	
Registration/Firm Type	
Indian Firm ▼	
Name of the firm	
STTL	
Current password	
Required if you want to change th	ne <i>Email address</i> or <i>Password</i> below. Reset your password.
Email address *	
arunvaishnav@silvertouch.com	
A valid email address. All emails to eceive a new password or wish to Password	from the system will be sent to this address. The email address is not made public and will only be used if you wish to o receive certain news or notifications by email.
Password strength:	
Passwords match:	
To change the current user passy	vord, enter the new password in both fields.
Landline	
PAN No. *	
asa2123L	
Pan Card Image *	nome_url.png (612 bytes) Remove
回数熔织	
Mobile Number	

Figure 6-3

Edit required information and click button

7 New Vendor Registration

Click On dashboard to register as new vendor. New Vendor Registration is of 6 Steps:

- Step 1
- Step 2
- Step 3
- Step 4
- Step 5
- Step 6

7.1 **Step1**

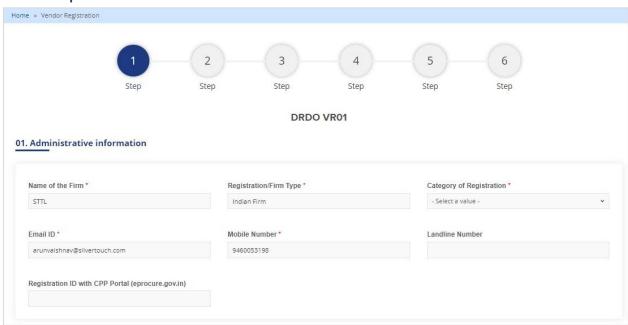


Figure 7-1

Administrative information:

Basic formation like Name of the Firm, Registration/Firm Type, Email ID, Mobile Number, and Landline Number will be displayed from your registration information.

Enter following details:

- Category of Registration: Select value from dropdown list
- Registration ID with CPP Portal (eprocure.gov.in): Enter registration ID, if any with CPP portal

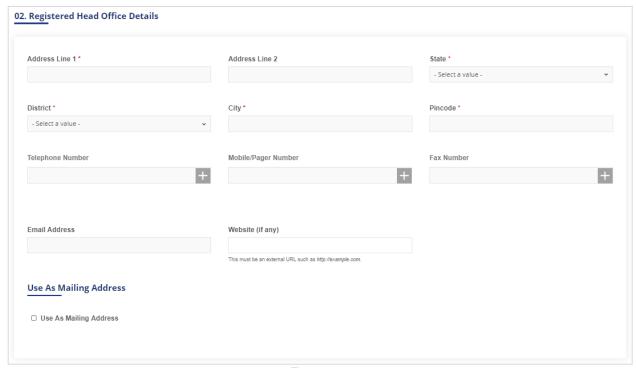


Figure 7-2

Registered Head Office Details:

- Address Line 1: Enter address 1
- Address Line 2: Enter address 2
- State: Select state from dropdown list
- District: Select district from dropdown list
- City: Enter city name
- Pin code: Enter PIN code
- Telephone Number: Enter telephone number
- Mobile/Pager Number: Enter Mobile/Pager Number
- Fax Number: Enter Fax Number
- Email Address: Enter email address
- Website (if any): Enter website URL if any
- This must be an external URL such as http://example.com.
- Use As Mailing Address: Tick the checkbox to use email address as Mailing Address

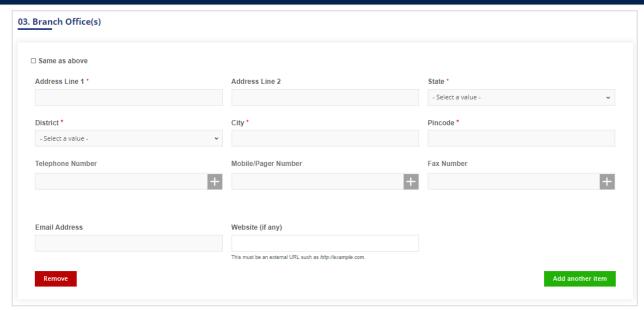


Figure 7-3

Branch Office(s):

- Same as above: Tick the checkbox to specify the branch office address detail same as head office. Else fill the address details like Address Line 1, Address Line 2, State, District, City, Pin code, Telephone Number, Telephone Number, Mobile/Pager Number, Mobile/Pager Number, Fax Number, Fax Number, Email Address, and Website (if any).
- Click to add more phone numbers
- Click
 Add another item to add more email addresses
- Click
 Remove to remove the email address



Figure 7-4

- Enter Jurisdiction of Police Station under which the premises fall
- Address of the Police Headquarters: Enter address of the police headquarters
- Click
 Save as Draft to save the registration form as draft
 Next
- Click to continue with next step

7.2 Step 2

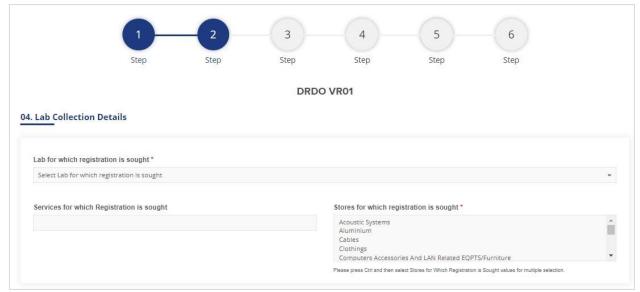


Figure 7-5

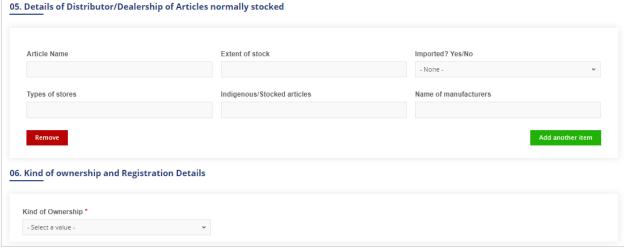


Figure 7-6

Lab Collection Details:

- Lab for which registration is sought: Select Lab for which registration is sought
- Services for which Registration is sought: Stores for which registration is sought

Note: Please press Ctrl and then select Stores for Which Registration is Sought values for multiple selection.



Details of Distributor/Dealership of Articles normally stocked:

- Article Name: Enter article name
- Extent of stock: Enter extent of stock
- Imported? Yes/No: Select option
- Types of stores: Specify type of store
- Indigenous/Stocked articles: Enter indigenous /stocked articles
- Name of manufacturers: Enter name of manufacturers

Kind of ownership and Registration Details:

Kind of Ownership: Select value



Figure 7-7

Point of Contact for seeking any information, person(s) to be contacted:

- Name: Enter name
- Designation: Enter designation
- Phone No (O): Enter office phone
- Fax No.: Enter Fax no.
- Mobile No.: Enter mobile number
- E-mail address: Enter email address

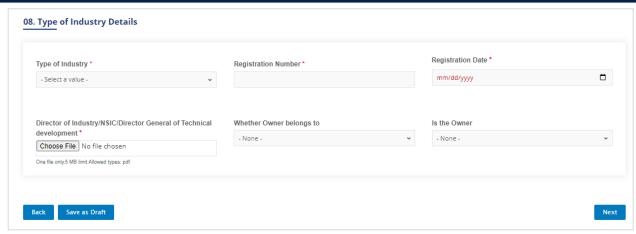


Figure 7-8

Type of Industry Details:

- Type of Industry: Select a value
- Registration Number: Enter registration number
- Registration Date: Select Date (mm/dd/yyyy)
- Director of Industry/NSIC/Director General of Technical development: Click

Choose File to upload document

Note: One file only.5 MB limit. Allowed types: pdf.

- Whether Owner belongs to: Select value
- Click
 to get back to previous step
- Click
 Save as Draft to save the registration form as draft
- Click
 Next to continue with next step

7.3 Step 3

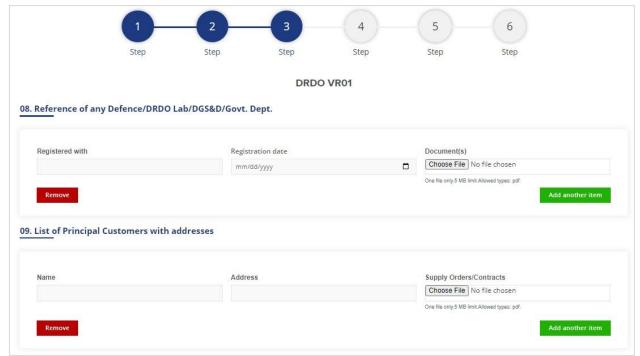


Figure 7-9

Reference of any Defence/DRDO Lab/DGS&D/Govt. Dept.:

- Registered with: Enter registered with name
- Registration date: Enter registration date

documents Note: One file only.5 MB limit. Allowed

types: pdf.

List of Principal Customers with addresses:

- Name: Enter customer name
- Address: Enter customer address
- Supply Orders/Contracts: Click Choose File to upload supply orders or

contracts Note: One file only.5 MB limit. Allowed types: pdf.

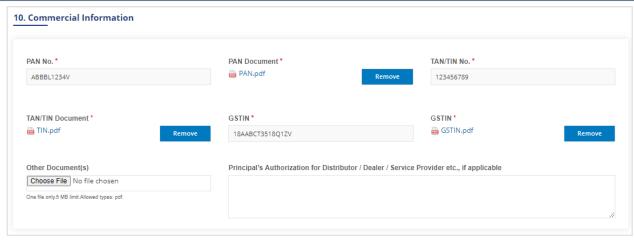


Figure 7-10

Commercial Information:

PAN No.: Enter PAN number

PAN Document: Click Choose File to upload scanned PAN card

image Note: One file only.10 MB limit. Allowed types: pdf.

• TAN/TIN No.: Enter TAN /TIN number

TAN/TIN Document: Click Choose File to upload scanned TIN/TAN card

image Note: One file only.10 MB limit. Allowed types: pdf.

GSTIN: Enter GSTIN number

GSTIN: Click Choose File to upload scanned GSTIN

image Note: One file only.5 MB limit. Allowed types: pdf.

Other Document(s): Click Choose File to upload other document if

any Note: One file only.5 MB limit. Allowed types: pdf.

Principal's Authorization for Distributor / Dealer / Service Provider etc., if applicable: Enter Principal's Authorization for Distributor / Dealer / Service Provider etc., if applicable

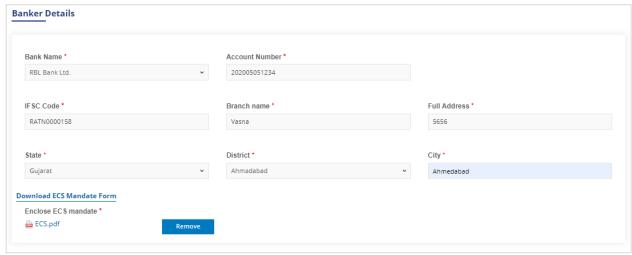


Figure 7-11

Banker Details:

Bank Name: Select bank name

Account Number: Enter account number

IFSC Code: Enter IFSC code

Branch name: Enter branch name

Full Address: Enter full address

• State: Select state value

District: Select district

City: Enter city name

Download ECS Mandate Form: Click to download ECS form

Enclose ECS mandate: Upload ECS

mandate Note: One file only.5 MB limit.

Allowed types: pdf.

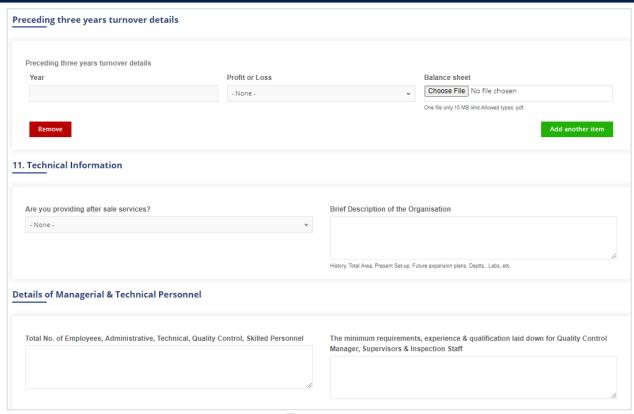


Figure 7-12

Preceding three years turnover details:

Year: Select Year

• Profit or Loss: Select value

Balance sheet: Click Choose File to upload balance

sheet Note: One file only.10 MB limit. Allowed types: pdf.

Technical Information:

- Are you providing after sale services?: Select value
- Brief Description of the Organisation: Specify History, Total Area, Present Setup, Future expansion plans, Depts., Labs, etc.

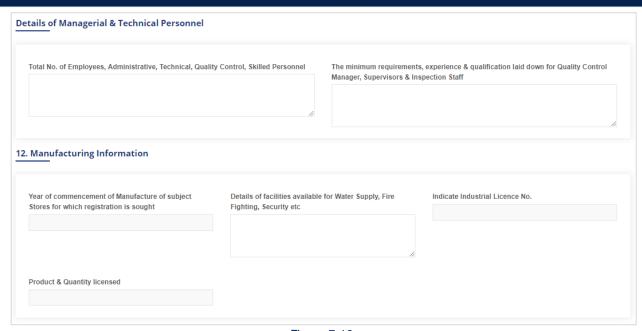


Figure 7-13

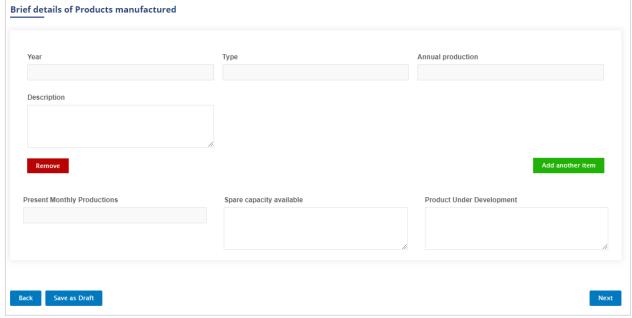


Figure 7-14

Details of Managerial & Technical Personnel:

 Total No. of Employees, Administrative, Technical, Quality Control, Skilled Personnel: Enter value: Enter value The minimum requirements, experience & qualification laid down for Quality Control Manager, Supervisors & Inspection Staff: Enter value

Manufacturing Information:

- Year of commencement of Manufacture of subject Stores for which registration is sought: Enter year
- Details of facilities available for Water Supply, Fire Fighting, Security etc.: Enter details
- Indicate Industrial License No.: Indicate industrial license number
- Product & Quantity licensed: Enter product and quantity

Brief details of Products manufactured:

- Year: Enter yearType: Select type
- Annual production: Enter annual production
- Description: Enter description
- Present Monthly Productions: Enter current monthly productions
- Spare capacity available: Enter spare capacity available
- Product Under Development: Enter product under development
- Click to get back to previous step
 Click Save as Draft to save the registration form as draft
- Click Next to continue with next step.

7.4 Step 4

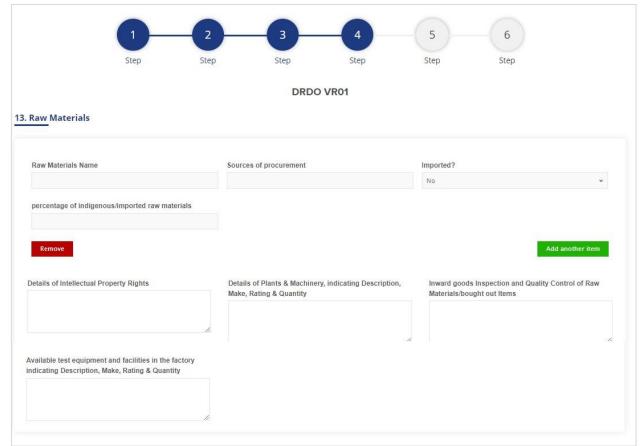


Figure 7-15

Raw Materials:

- Raw Materials Name: Enter material name
- Sources of procurement: Specify source
- Imported?: Select value (Yes/No)
- percentage of indigenous/imported raw materials: Specify value
- Details of Intellectual Property Rights: Enter details of Intellectual Property Rights
- Details of Plants & Machinery, indicating Description, Make, Rating & Quantity: Enter details
- Inward goods Inspection and Quality Control of Raw Materials/bought out Items:
 Enter Inward goods Inspection and Quality Control of Raw Materials/bought out Items
- Available test equipment and facilities in the factory indicating Description, Make, Rating & Quantity: Enter available test equipment and facilities in the factory indicating Description, Make, Rating & Quantity

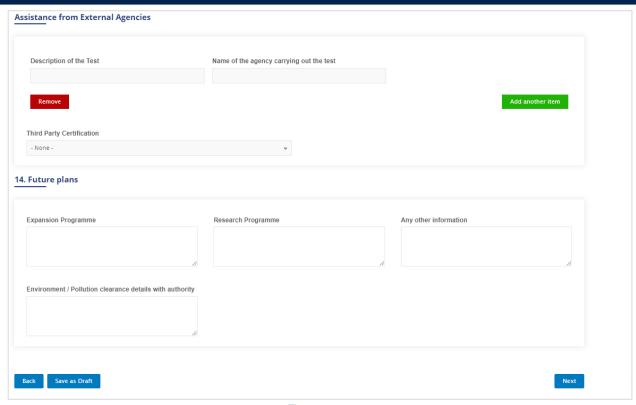


Figure 7-16

Assistance from External Agencies:

- Description of the Test: Enter description of test
- Name of the agency carrying out the test: Enter name of the agency carrying out the test
- Third Party Certification: Select value

Future plans:

- Expansion Programme: Enter expansion Programme
- Research Programme: Enter research Programme
- Any other information: Enter any other information
- Environment / Pollution clearance details with authority: Enter Environment / Pollution clearance details with authority
- Click
 to get back to previous step
- Click
 Save as Draft to save the registration form as draft
- Click Next to continue with next step.

7.5 Step 5

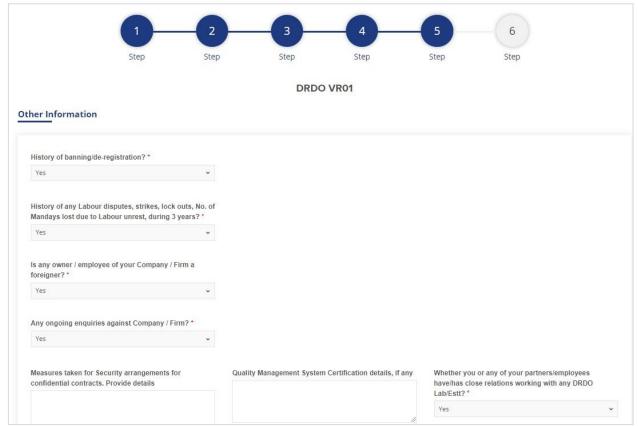


Figure 7-17

Other Information:

Enter values for the following:

- History of banning/de-registration?
- History of any Labor disputes, strikes, lock outs, No. of Man-days lost due to Labor unrest, during 3 years?
- Is any owner / employee of your Company / Firm a foreigner?
- Any ongoing enquiries against Company / Firm?
- Measures taken for Security arrangements for confidential contracts. Provide details
- Quality Management System Certification details, if any
- Whether you or any of your partners/employees have/has close relations working with any DRDO Lab/Estt?

Minuser and the second	shall be bound by the acts of duly constituted authority. ation related to DRDO shall be treated as CONFIDENTIAL and no Material/Information shall be passed on to any unauthorized the Lab/Estt.
erson without written permission of the Director of	
Has not been insolvent, in receivership, bankrupt	
	or being wound up
Does not have its affairs administered by a court	or a judicial officer
Does not have its business activities suspended	
) Is not the subject of legal proceedings for any of	
The proprietor or directors have not been convict	ied of any criminal offence related to their professional misconduct or not otherwise have been disqualified pursuant to debarmen
roceedings.	
	ebarred for doing business dealings with Ministry of Defence/Govt. of India/ any other Govt. organisation and that there is no
nquiry going on by CBI/ED/any other Govt. agency	against the firm.
I / We also undertake the responsibility to inform ommunicated to your Lab/Estt.	all subsequent changes in the Constitution or working of Firm, affecting the accuracy of the details given herein will be promptly
Mr. / Ms who	se signatures are given below is an authorised representative of this Firm.
Upload Authorized Document	
Upload image of authorized seal and sign *	
screencapture-14-143-90-243-drdo-vendor-regis	tration-sttl-23jan-1-edit-2020-02-17-17_45_05.png(464 KB)
	A CONTRACT OF THE STATE OF THE

Figure 7-18

Confirm that the firm

shall: Fill the following

details:

I / We _____ (Name of Partner(s)/Proprietor(s)/Director(s) do hereby declare that the entries made in this application form are true to the best of my/our knowledge and that I/we shall be bound by the acts of duly constituted authority.

- I / We also hereby declare that all Material/Information related to DRDO shall be treated as CONFIDENTIAL and no Material/Information shall be passed on to any unauthorized person without written permission of the Director of the Lab/Estt.
- I / We also declare that the firm
- a) Has not been insolvent, in receivership, bankrupt or being wound up
- b) Does not have its affairs administered by a court or a judicial officer



- c) Does not have its business activities suspended
- d) Is not the subject of legal proceedings for any of the foregoing reasons
- e) The proprietor or directors have not been convicted of any criminal offence related to their professional misconduct or not otherwise have been disqualified pursuant to debarment proceedings.
- f) That in the past the firm has never been banned/debarred for doing business dealings with Ministry of Defence/Govt. of India/ any other Govt. Organisation and that there is no enquiry going on by CBI/ED/any other Govt. agency against the firm.

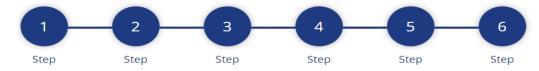
I	/	We	also	undertake	the	responsibility	to	inform	all	subseque	nt ch	nanges	in	the
C	Cor	nstitu	tion o	r working o	f Firr	n, affecting the	a	ccuracy	of t	he details	given	herein	will	be
р	ror	nptly	comr	municated to	o you	ır Lab/Estt.								

Mr. / Ms. _____ whose signatures are given below is an authorized representative of this Firm.

Upload Authorized Document:

- Upload image of authorized seal and sign: Click Choose File to upload image of authorized sealed and signed document
- Click to get back to previous step
- Click
 Save as Draft to save the registration form as draft
- Click
 Next to continue with next step

7.6 Step 6



DRDO VR01

Verification Documents

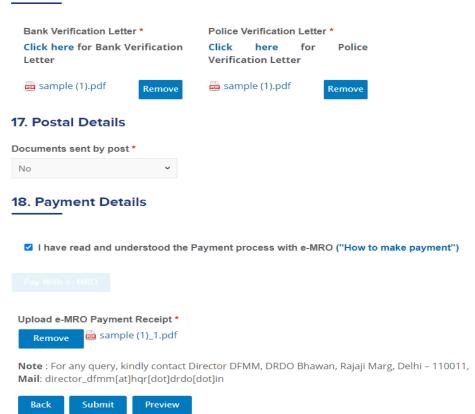


Figure 7-19

Enter following details:

Postal Details:

Documents sent by post: Select option

Payment Details:

- I have read and understood the Payment process with e-MRO ("How to make payment"): Tick the checkbox
- Pay With e-MRO: Upload e-MRO Payment Receipt
- Click Preview to preview the registration form

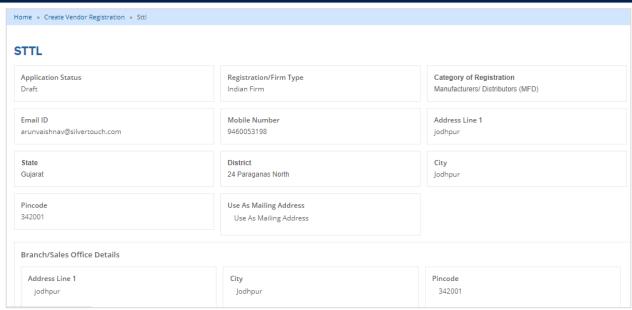


Figure 7-20

State Gujarat	District 24 Paraganas North	
Lab for which registration is sought Aeronautical Development Establishment (ADE)	Stores for which registration is sought Aircrafts & Aircraft Components	Kind of Ownership Others
		Please specify relevant Act safasfasdafsdfasdf
TAN/TIN No. 3123123123	PAN No. sdas1231231	Bank Name CSB Bank Limited
Account Number 11212121212111212312	IFSC Code SBIN0070695	Branch name jodhpur
Full Address asfaSFafASs	State Gujarat	District 24 Paraganas North
City Jodhpur	Declaration 1 I / We (Name of Partner(s)/Proprietor(s)/Director(s) do hereby declare that the entries made in this application form are true to the best of my/our knowledge and that I/we shall be bound by the acts of duly constituted authority.	Declaration 2 I / We also hereby declare that all Material/Information related to DRDO shall be treated as CONFIDENTIAL and no Material/Information shall be passed on to any unauthorized person without written permission of the Director of the Lab/Estt,

Figure 7-21

Declaration 4		Declaration 3 I / We also declare that the firm a) Has not been insolvent, in receivership, bankrupt or being wound up b) Does not have its affairs administered by a court or a judicial officer c) Does not have its business activities suspended d) Is not the subject of legal proceedings for any of the foregoing reasons e) The proprietor or directors have not been convicted of any criminal offence related to their professional misconduct or not otherwise have been disqualified pursuant to debarment proceedings. f) That in the past the firm has never been banned/debarred for doing business dealings with Ministry of Defence/Govt. of India/ any other Govt. organisation and that there is no enquiry going on by CBI/ED/any other Govt. agency against the firm.
I / We also undertake the responsibility to inform al subsequent changes in the Constitution or working Firm, affecting the accuracy of the details given here will be promptly communicated to your Lab/Estt.	of	
Declaration 5		
Mr. / Ms whose signa	tures are given below is an authorised representative (of this Firm.
Upload image of authorized seal and sign	Documents sent by post No	How To Make Payment I have read and understood the Payment process with e-MRO ("How to make payment")

Figure 7-22

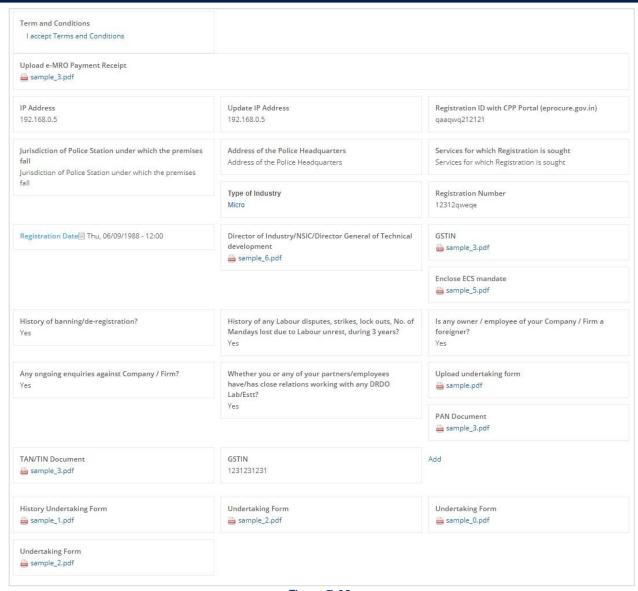


Figure 7-23

Click to get back to previous step
 Click to submit the vendor registration form

Submitted Vendor Registration form will be displayed on dashboard with submitted status.

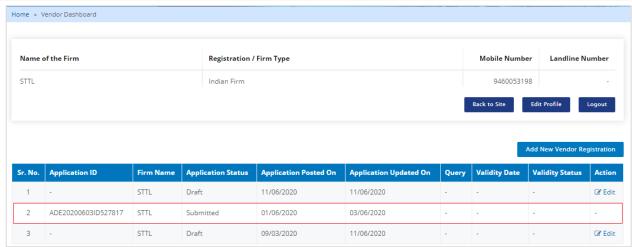


Figure 7-24